



CHANDIGARH POLLUTION CONTROL COMMITTEE
PARYAVARAN BHAWAN, GROUND FLOOR
MADHYA MARG, SECTOR 19-B, CHANDIGARH

CITIZEN CHARTER

OUR VISION

Chandigarh Pollution Control Committee aims for a pollution free Chandigarh through:

- Implementation of Laws.
- Creating awareness among the public and cooperation with the stakeholders

The basic goal we want to achieve is improved quality of life for everyone and a better Chandigarh.

ABOUT US

Chandigarh Pollution Control Committee (CPCC) has been constituted under the provision of Section 4(4) of Water Act, 1974 and section 6 of Air Act, 1981 vide notification of Central Pollution Control Board vide which all the powers and functions of State Pollution Control Board in relation to Chandigarh has been delegated to the Chandigarh Pollution Control Committee. The Chandigarh Pollution Control Committee acts as a regulatory body for implementation of various Pollution Control Acts and Rules in Union Territory of Chandigarh.

OUR WORK

CPCC have a wide range of responsibilities derived from various enactments of law touching on almost every aspect of the environment. Our work covers the following areas:

- Enforcing laws to control pollution.
- Defining and monitoring standards.
- Responding to pollution incidents.
- Awareness creation and advisor to stakeholders.

LEGISLATION ENFORCED BY US:

The following table gives a list of legislation to protect the environment and control of pollution but as is evident we provide services under some of the legislations and work along with other government agencies to achieve the goals:

	LEGISLATION	IMPLEMENTING INSTITUTIONS
1	The Environment (Protection) Act, 1986	Ministry of Environment and Forest (MOEF), Central Pollution Control Board (CPCB), Chandigarh Pollution Control Committee (CPCC), Ganga Project Directorate (GPD)
1(a)	Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016.	Chandigarh Pollution Control Committee (CPCC), Central Pollution Control Board (CPCB), Department dealing with subject of Environment in State (DoE), Ministry of Environment and Forest (MOEF)
1(b)	The Manufacture, Storage and Import of Hazardous Chemical Rules, 1989	Ministry of Environment and Forest (MOEF), Chief Controller of Imports and Exports (CCIE), Central Pollution Control Board (CPCB), Inspectorate of Factories (IoF), Chief Inspector of Dock Safety (CioDS), Chief Inspector of Mines (CioM), Atomic Energy Regulatory Board (AERB), Chief Controller of Explosives (CCE), Deputy Commissioner of a district (DC), District Emergency Authority (DEA), Director of Explosives (Safety) (DES), Defense Research and Development Organization (DRDO), Department of Defense, Research and Development (DDRO), Ministry of Defense (MoD)
1(c)	The Manufacture, Use, Import, Export and Storage of hazardous Micro-organisms/ Genetically Engineered Organisms or Cells Rules, 1989	Recombinant DNA advisory Committee (RDAC), Review Committee on Genetic Manipulation (RCGM), Institutional Bio safety Committee (IBSC), Genetic Engineering Approval Committee (GEAC), State Biotechnology Co-ordination Committee (SBCC), District Level Committee (DLC)
1(d)	The Chemical Accidents (Emergency Planning, Preparedness, and Response) Rules, 1996	Central Crisis Group (CCG), State Crisis Group (SCG), District Crisis Group (DCG), Local Crisis Group (LCG)
1(e)	Biomedical Waste Management Rules, 2016	Chandigarh Pollution Control Committee (CPCC)
1(f)	Solid Waste Management Rules, 2016	Chandigarh Pollution Control Committee (CPCC), Central Pollution Control Board (CPCB), Deputy Commissioner of a district (DC), Local body
1(g)	Plastic Waste Management Rules, 2016	Chandigarh Pollution Control Committee (CPCC), Municipal Authority
1(h)	Ozone Depleting Substances (Regulation and Control) Rules, 2000	Authority specified under Ozone Depleting Substances (Regulation and Control) Rules, 2000 (AODSR)
1(i)	The Noise Pollution (Regulation and Control) Rules, 2000	Chandigarh Pollution Control Committee (CPCC), Police Department

1(j)	Batteries (Management and Handling) Rules, 2001	Chandigarh Pollution Control Committee (CPCC), Central Pollution Control Board (CPCB), Ministry of Environment and Forest (MOEF)
1(k)	E-waste (Management) Rules, 2016	Chandigarh Pollution Control Committee (CPCC), Central Pollution Control Board (CPCB), Ministry of Environment and Forest (MOEF)
1(l)	Construction and Demolition Waste Management Rules, 2016	Chandigarh Pollution Control Committee (CPCC), Central Pollution Control Board (CPCB), Ministry of Environment and Forest (MOEF)
2	The Public Liability Insurance Act, 1991	Deputy Commissioner of a district (DC)
3	National Environmental Tribunal Act, 1995	National Environmental Tribunal (NET)
4	The National Environment Appellate Authority Act, 1997	National Environment Appellate Authority (NEAA)
5	The Water (Prevention and Control of Pollution) Act, 1974	Chandigarh Pollution Control Committee (CPCC), Central Pollution Control Board (CPCB),
6	The Water (Prevention and Control of Pollution) Cess Act, 1977	Chandigarh Pollution Control Committee (CPCC), Central Pollution Control Board (CPCB)
7	Factories Act,1948	Inspectorate of Factories (IoF)
8	Air (Prevention and Control of Pollution) Act,1981	Chandigarh Pollution Control Committee (CPCC), Central Pollution Control Board (CPCB)
9	Indian Penal Code 1962	Police Department
10	Atomic Energy Act,1962	Atomic Energy Regulatory Board (AERB)

CONSENTS & AUTHORIZATIONS

Any activity that results in discharging of emissions and effluents requires a previous consent of committee under the Water Act, 1974 and Air Act, 1981. Any activity that results in generating handling treatment disposal of Hazardous Waste requires authorization under the Hazardous Waste (Handling & Management) Rules. Consent/Authorization can be applied online through the portal chocmms.nic.in. Non adherence to our consent/ authorization conditions will compel us to initiate legal action.

CPCC regularly update our knowledge in legislation and technology to issue consents and authorization under various Acts and Rules. Our services includes review of application for consents/ authorizations and issue of consent/ authorization with conditions. Our conditions are binding, practicable and is activity specific.

We issue various consents and authorizations to allow people to:

- Discharge emissions.

- Discharge effluents.
- Disposal of Hazardous Waste.
- Disposal of Biomedical Waste.
- Disposal of Municipal Solid Waste.
- Manufacturing of recycled plastic bags.

The committee has categorized industries into four categories according to pollution potential involved:

Red : Highly Polluting Units.
 Orange: Moderately Polluting Units.
 Green : Least Polluting Units.
 White : Non Polluting Units

There are two types of consents. Consent for establishment has to be obtained prior to establishment of an industry, operation or a process. Consent for operation has to be obtained prior to commission of an industry and for continuation of discharge of emission and effluents.

The validity of the consent/ authorization granted for red category of units is 5 years for orange category of units is 10 years and for green category of units is 15 years. White category units need not take consent from CPCC. Only intimation suffice the purpose in that case.

Periodicity of consent renewal/authorisation

Consent/authorisation	Category of units	Validity period
	Green	15 years
	Orange	10 years
	Red	5 years
Authorisation under Hazardous & Other Wastes Rules	All category	Five years
Authorization under Bio-medical waste Rules	-	Three years

Consent under the Water (Prevention and Control of Pollution) Act, 1974, Air (Prevention & Control of Pollution) Act, 1981 and Authorization under Hazardous & Other Waste (Management & Transboundary Movement) Rules,2016

CPCC grants consent under Water Act, Air Act and Authorization under Hazardous Waste Rules, 2016 through online mode. Applicant can apply for the consent and authorisation on our online consent management and monitoring system developed by NIC Delhi and the web address is <https://chocmms.nic.in>

BIOMEDICAL WASTE MANAGEMENT RULES, 2016

This Rule pertains to the health care institutions to streamline the process of handling of Bio Medical waste such as segregation, disposal, collection and treatment. In Chandigarh we are the prescribed authority under this Rule and we issue authorizations to enable the applicant to discharge the responsibilities as per the rules.

Our Service	Our Standard		
Responding to an application for authorization to handle or to establish or operate facility, which is likely to generate, collect, treat, import, store and handle Biomedical waste.	Application	Purpose	If the application and checklist are completed in all respect, we resolve to Issue/Refusal within
	Online application through https://chocmms.nic.in	Authorization under BMW Rules	90 days

THE SOLID WASTES MANAGEMENT RULES, 2016

These Rules were enforced in India from 2000 and applicable to every municipal authority responsible for collection, segregation, storage, transportation, processing and disposal of municipal solid wastes. According to these Rules the municipal authority or an operator of a facility shall obtain authorization for setting up waste processing and disposal facility from us.

Our Service	Our Standard
Responding to an application submitted by the stakeholders under this Rule.	We will issue/refuse an authorisation within 45 days of receiving a filled-in application and supporting information.

PLASTIC WASTE MANAGEMENT RULES, 2016

The objective of this rule is to regulate the manufacture, sale, distribution and use of virgin and recycled plastic carrybags and recycled plastic containers. Chandigarh Administration has imposed ban on manufacture, sale , usage etc. of plastic carry bags and containers.

ENFORCEMENT

To ensure compliance to the law we may have to initiate action when the law is violated. We explain what we are doing and why, before we take enforcement measures as mandated by the statute, we also provide advice and guidance along with the enforcement action.

PROCEDURE FOR ENFORCEMENT

CPCC enforce environmental laws with the principle of natural justice. The following are the procedures we adopt in for enforcement.

- Inspection of Industry at random or in reaction to complaint or at the time of consent renewal;
- Bringing the attention of the defaulters to non-compliance to law with time frame to initiate corrective measures;
- Issuing a 'show cause notice' to furnish explanation why action should not be initiated;
- Issuing 'notice of proposed direction' like disconnecting power supply to an industry or water supply or any other essential services;

- Conducting ‘Personal Hearing’ for non complying industries about violations, with complainants if any;
- Issuing ‘prohibitory orders’ to prohibit some of the activity like discharging wastewater outside their premises;
- Issuing ‘closure order’;

CPCC may choose to file a criminal case against any defaulting industry in the court of law depending on the extent of violation and damage to the natural resources and local environment.

MONITORING

CPCC is monitoring water quality of Sukhna Lake, all the STP's and drains of Chandigarh and ambient air quality at 5 locations regularly all over Chandigarh.

ADVICE

Before our stakeholders undertake an activity that may need our consent or authorization, we offer need-based advice. We firmly believe that prevention is better than cure, and getting things right the first time will reduce future regulatory burdens on our users and us.

Office provide assistance if needed in filling up applications and provide advise regarding procedural issues. If anybody need advise on sector or on technical details of their unit they may contact any of our Senior Officers in the Office.

INFORMATION AND AWARENESS

CPCC regularly publish Public notices to aware industrialists /units regarding various provisions of Environment Acts/Rules and awareness through FM radio is also done.

WHAT WE ARE NOT RESPONSIBLE FOR

CPCC do not cover all areas of environmental law and services to the public. The table below shows some major issues that we may help out on, but where responsibility lies with another organisation.

Services or Issues for which we are not responsible for:

Service or Issue	Concerned Agency
Government policy and legislation affecting the environment	Ministry of Environment and forest, Government of India Department of Environment, Chandigarh Administration.
Flooding from drains, sewers, streams or ditches	Municipal Corporation, Chandigarh
Litter (except when related to illegal waste dumping, although local body may still have the main responsibility)	
Dog nuisance	
Pest control	
Road construction/ other construction activity	
Collecting waste	

Environmental health and food hygiene	
Vehicular Pollution	State Transport Authority
Quality or supply of drinking water	Municipal Corporation, Chandigarh
Conservation of forest, afforestation	Forest Department
Nuisance due to Noise, smoke, smell problems (except when they relate to a site we regulate, although local body may still have the main responsibility)	Police department and Local Body
Illegal quarrying of minerals	Forest Department

GENERAL SERVICES AND STANDARDS

We are committed to treating everyone fairly, and to maintain high standards of work.

- Our office working hours are from 9.00 am to 5.00 pm and officers are available for public. Please contact office for any information that you may require.
- We will be polite and sensitive while dealing with your queries if any person is aggrieved by delay in the processing of his case he may contact the concerned Incharge/ Member Secretary/ Chairperson between 12.00 Noon to 1.00 pm on all working days.

WHEN TO COMPLAIN

If we fail to meet our standards, Please let us know we serve you within the legal framework and limited staff. Hence your feedback is very valuable to us to correct ourselves and serve you better.

HOW TO COMPLAIN

If you are not happy with our service, this is how you can make a complaint.

- Contact our office.
- CPCC aim to sort out your problem immediately. If this is not possible, we will investigate your complaint and send a written reply within 15 working days.
- If the complaint cannot be resolved within 20 working days, that is if a provision of the Water Act/Air Act or any of the legislations has to be invoked then ,we will send you a letter giving the reason for the delay, information on who is dealing with your complaint and keep you updated.
- If you are not satisfied with the response you receive, you should contact with Member Secretary. We do prefer to provide solutions to your complaints at our local body itself whenever possible.

POLLUTION INCIDENTS

Every time a pollution incident or accidents takes place it is citizens who observe the incident first. Please let us know immediately by telephoning or fax to be confirmed by sending written complaint later on. The time of our officers is valuable, we request you to furnish complete details. This will enable our officers to attend the matter at earliest.

CITIZEN'S RIGHTS AND DUTIES

Article -21 of the Constitution

Right to live is a fundamental right under this Article and it includes the right of enjoyment of pollution free water and air for full enjoyment of life.

Article 51-A (g) of the Constitution

It is the fundamental duty of every citizen of India to protect and improve the natural environment, including forest, lakes, rivers and wild life, and to have compassion for living creatures.

Citizen Suit provision in Pollution Control Laws

Section 49 of Water Act and Section 43 of Air Act

A person has a right to lodge a complaint to a court on pollution offence, provided he/she has given a notice of not less than sixty days to the Board on the alleged offence and of his intention to lodge a complaint in the prescribed manner.

The Committee shall, on demand by such person, make available the relevant reports in its possession and it may refuse to make any such report available if the same is, in its opinion, against the public interest.

DETAILS OF OFFICIALS INCHARGE OF DIFFERENT FUNCTIONS

Sh. Vivek Pandey, Scientist 'B'

Tel: 0172-2700311(o), 9888116680(M)

- Lab Incharge.
- Processing of case for grant of Consent to Establish/Operate/Authorisation of Red Category Units.
- Court Cases.
- The Manufacture, USE, Import, export and storage of Hazardous Micro-organism Genetically Engineered Organism or Cell Rules, 1989.
- Ambient Air Quality and Water Quality Monitoring
- Processing of Analysis of all reports received from various Laboratories/CPCB/MoEF&CC.
- Implementation of the provisions of the following Acts/Rules and all work relating thereto including all court cases:-
 - Environment Protection Act, 1986
 - Water (Prevention and Control of Pollution) Act, 1974
 - Air (Prevention and Control of Pollution) Act, 1981

Sh. Sushil Dogra, Scientist 'B' -II

Tel: 0172-2700311(o), 9023414133 (M)

- Processing of case for grant of Consent to Establish/Operate/Authorisation of Orange category Units.
- Processing the cases for grant of Authorisation under Bio-medical Waste Management Rules, 2016.

- Noise Pollution (Regulation and Control) Rules, 2000
- Processing of all matters received from CPCB/MoEF& CC/ Other Organisation.
- Preparation of Annual Report
- RTI cases (CPIO)

Ms. Rhythm Aggarwal, Assistant Environment Engineer-II

Tel: 0172-2700311(o), 9872319374 (M)

- Estate Officer.
- Processing of case for grant of Consent to Establish/Operate/Authorisation of Green Category Units.
- Hazardous & Other Wastes (Management, and Transboundary Movement) Rules, 2016
- Process the case related to Solid Waste Management Rules, 2016.
- E-Waste (Management) Rules , 2016
- Processing of case for Registration under Plastic Waste Management Rules, 2016.
- Ozone Depleting Substances (Regulation) Rules, 2000.
- Processing of all matters received from CPCB/MoEF&CC/other organisations.
- Scheme of Labelling of Environment Friendly Products (ECO MARK)
- Un-allpted work regarding implementation of the provisions to the Environmental (Protection) Act, 1986 and the Rules made there under.
- Running and Maintenance of Vehicles
- Nodal Officer for online processing of CPCB Letters (e-Samiksha, e-Sanyojab & e-Track of Industries.
- Nodal Officer for CPGRAM & Grievance.
- Nodal officer for Digitization of documents.
- Implementation of Constructions and Demolition (C & D) Waste Management Rules, 2016.
- Lead Acid Batteries Rules

For further information please contact:

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